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Scottish Government/COSLA Digital Maturity Assessment

2024 Assessment Update Results: Readiness

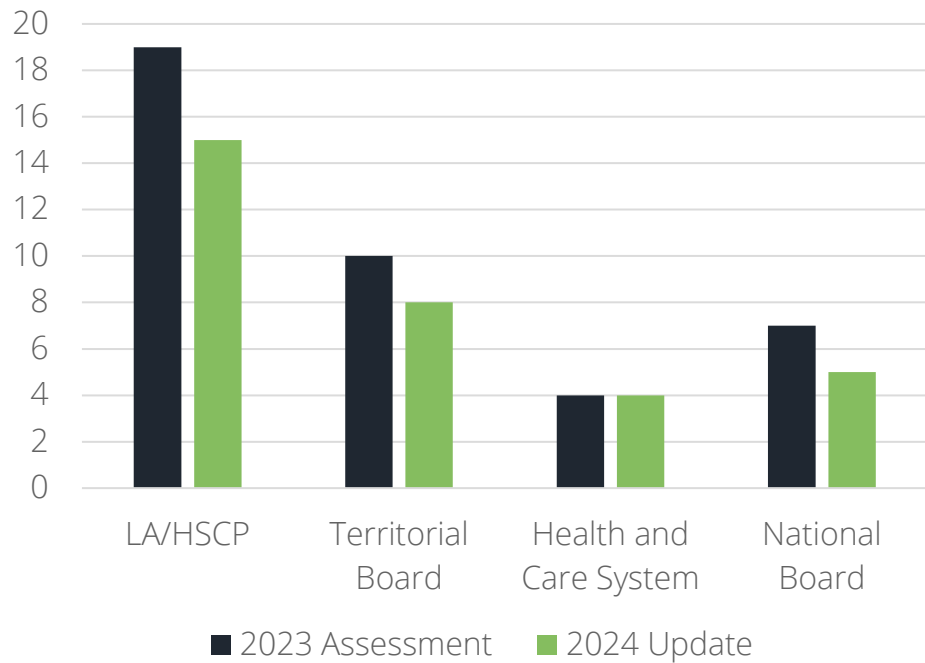


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Background: SG/COSLA Digital Maturity Assessment

Analysis of 2023-2024 data from all organisations participating in the Scottish Government/COSLA Digital Maturity Assessment

Completed Assessments



Assessment Overview

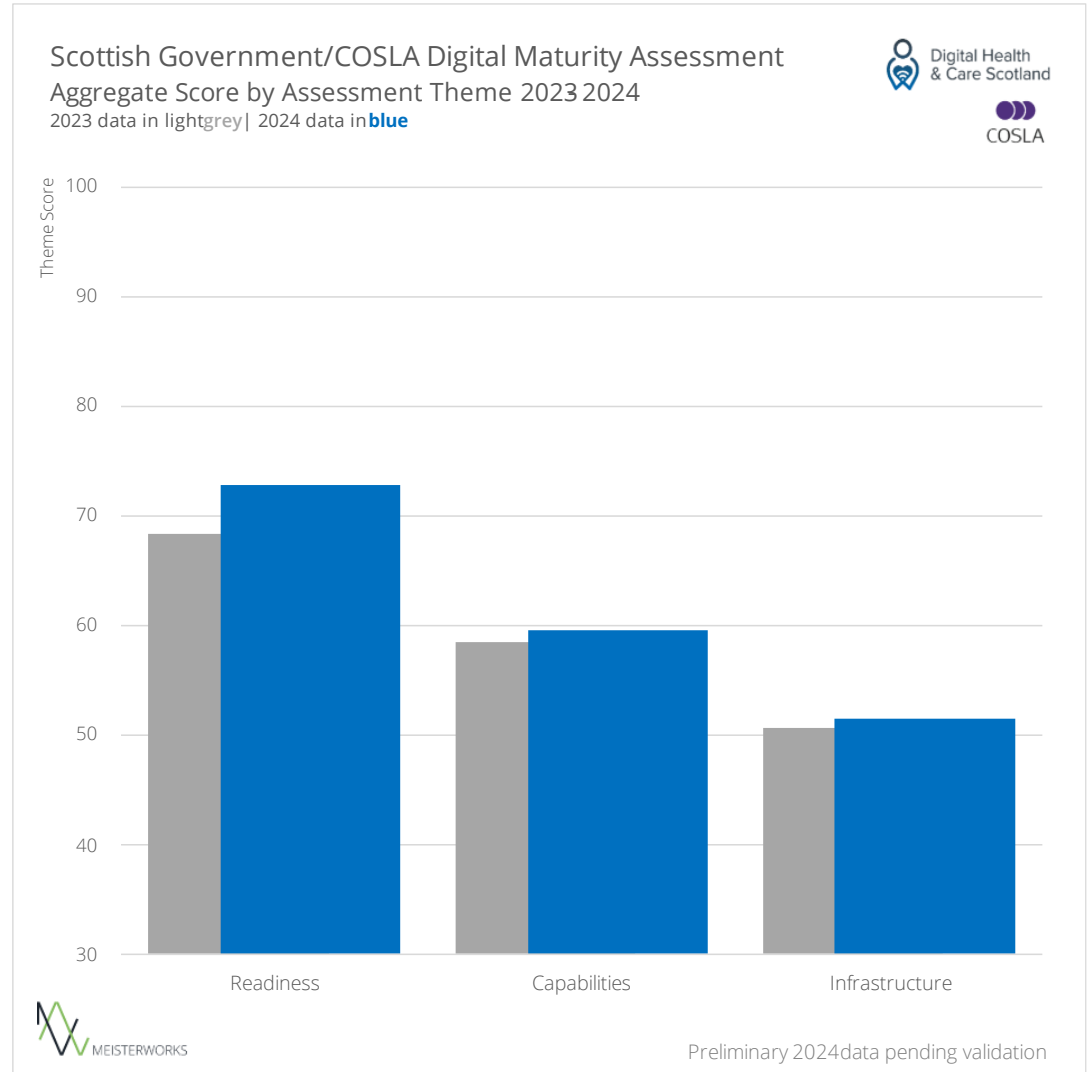
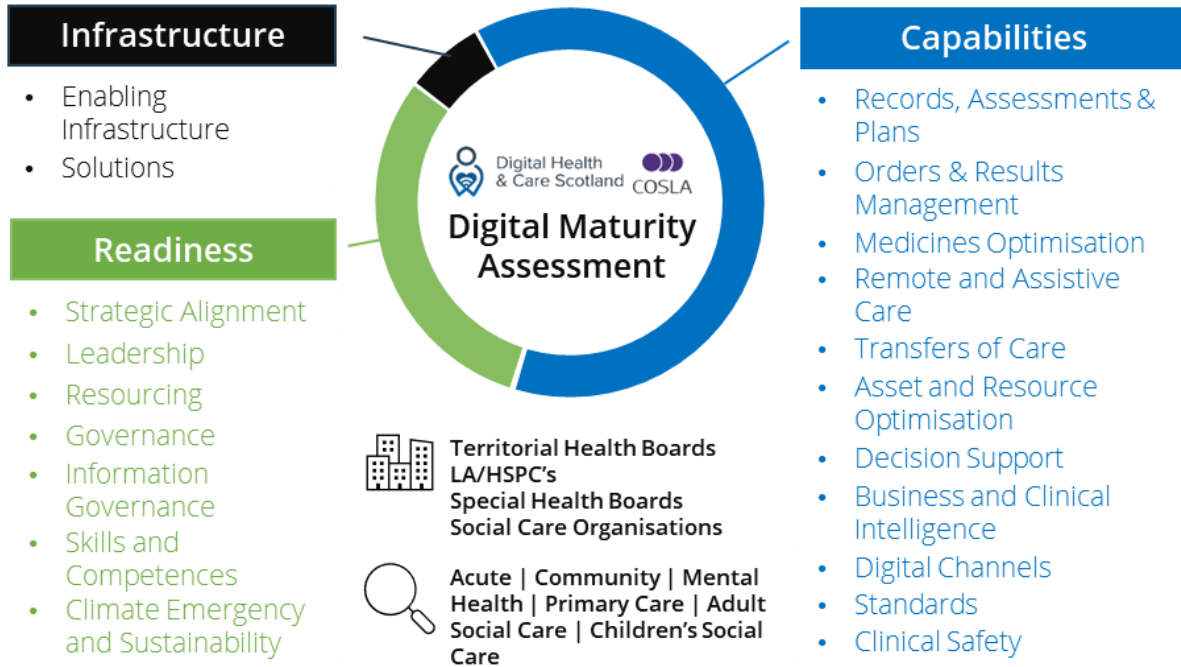
- The Scottish Government/COSLA Digital Maturity Assessment is a **standardised management tool for digital transformation**
- Digital maturity measured across more than **400 indicators divided into 20 categories across top level themes “Readiness”, “Capabilities” and “Enabling Infrastructure”** against current subject matter expert picture of ‘What Good Looks Like’
- Open to organisations across **healthcare and social care**
- **Collaborative completion** across and beyond organisational structures – submission as Health and Care System is encouraged wherever possible



Background: Readiness

The Scottish Government/COSLA Digital Maturity Assessment can be aggregated at two levels

Structure

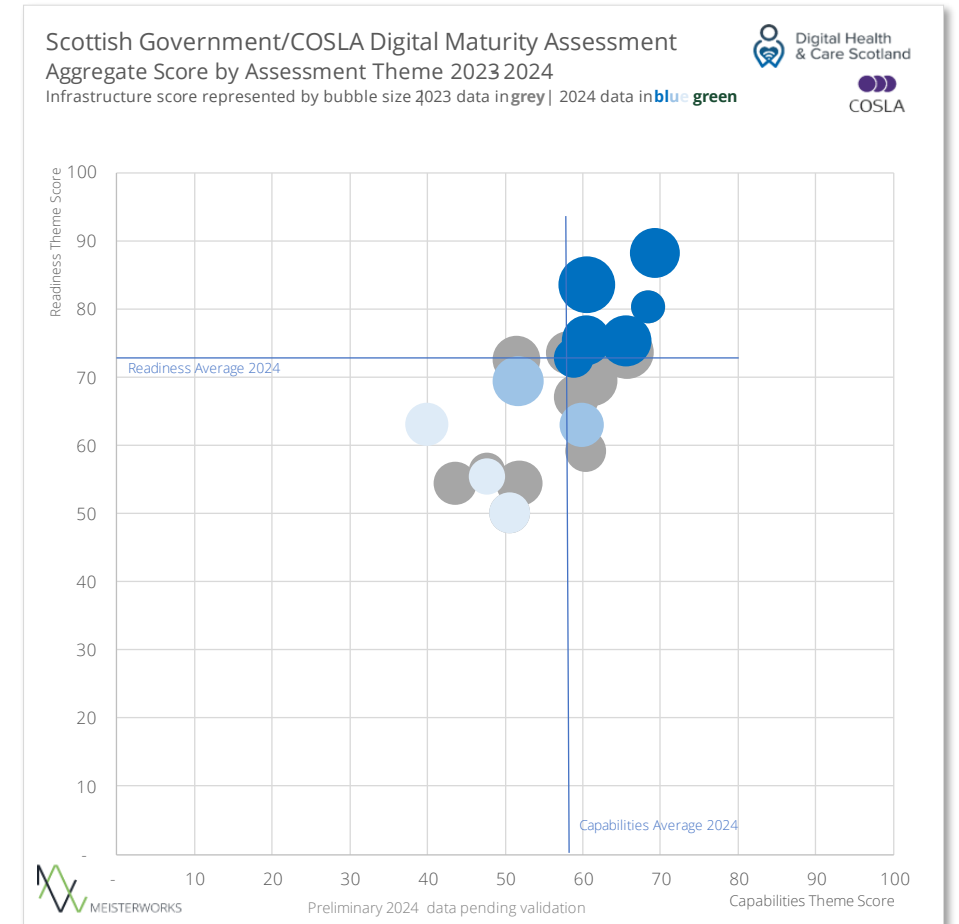
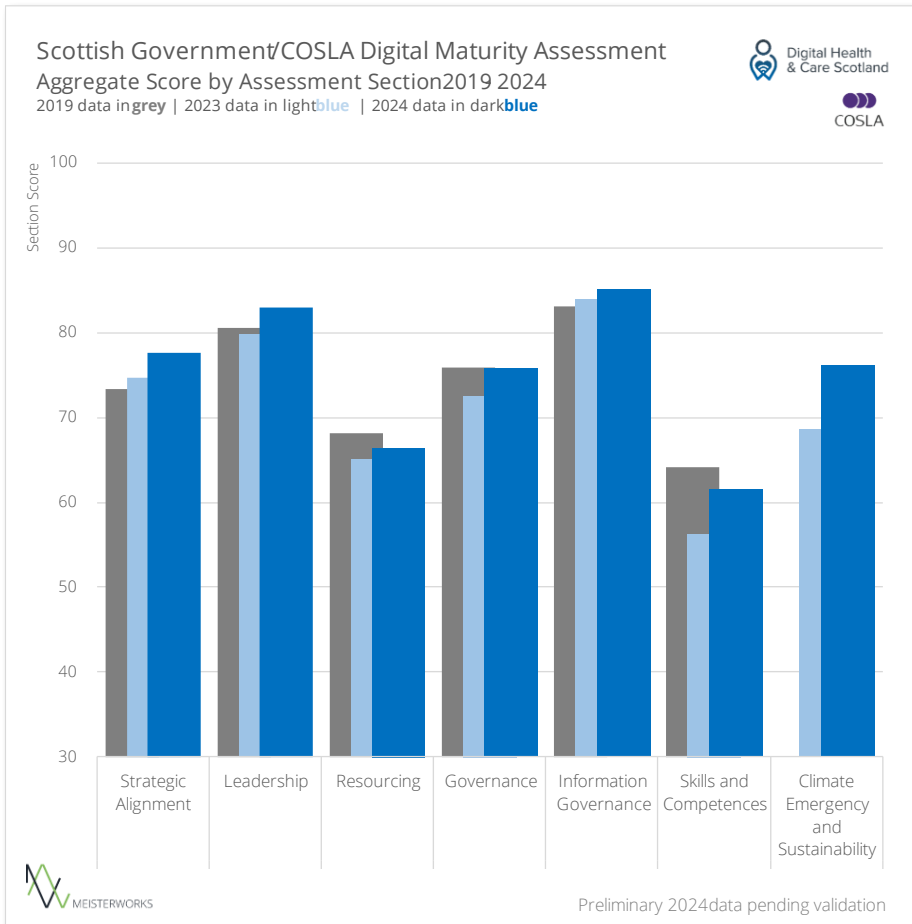


Readiness

Leading organisations are organically approaching maturity

Greater advances reported in Skills and Competences, Climate Emergency and Sustainability

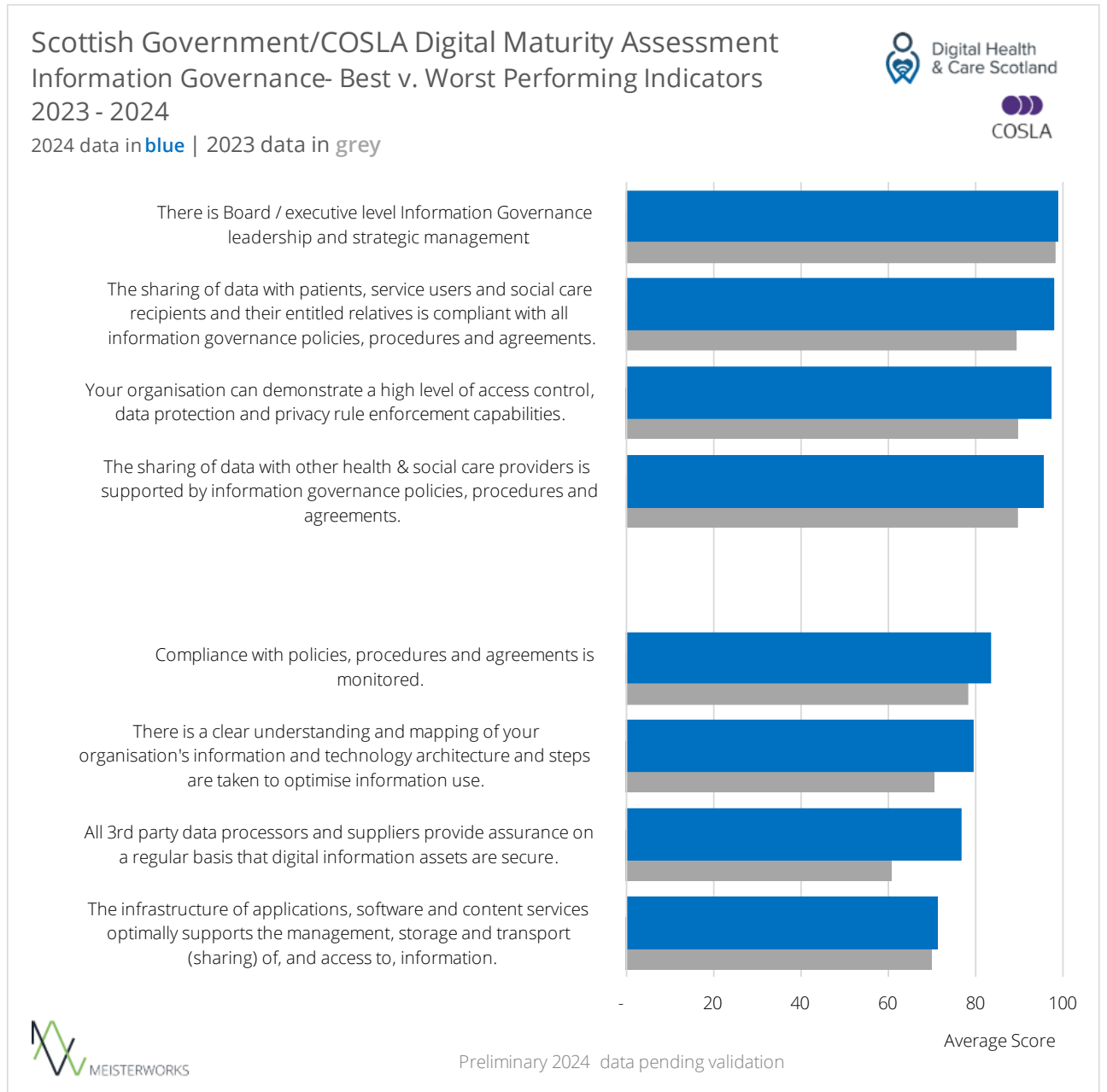
Incremental score improvements include averages of a variety of maturity levels



Readiness: Information Governance

Gap between most and least mature indicators is closing

- Focus on Information Governance observed across most branches of government
- Amongst indicators not yet scoring as highly are 'regular IG assurance by 3rd party processors', 'application and software infrastructure supports information management' and 'mapping of technology architecture and optimisation for information use'.



Readiness: Climate Emergency and Sustainability

Most Digital Management Groups are Aware of Needing to Operate Sustainably

- Managing environmental impact and optimising consumption of energy and supplies using digital tools is progressing
- Optimising staff and service user travel and supporting sustainable transport choices digitally has also improved
- Digital management of green space and digitally managing organisational Climate Change Risk Assessments are least mature



Scottish Government/COSLA Digital Maturity Assessment Climate Emergency and Sustainability 2023/2024

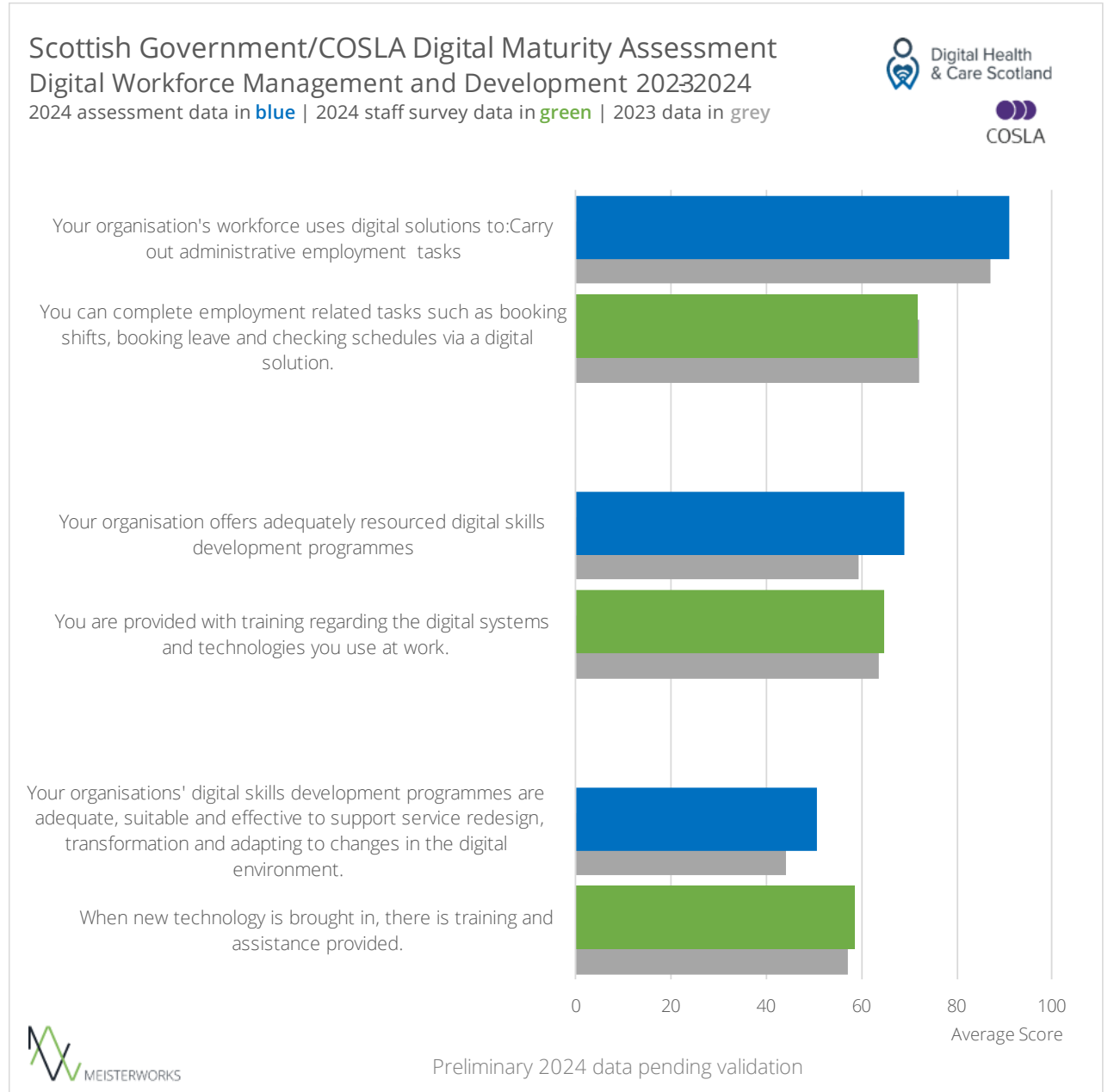
Bar colour indicates degree of data homogeneity **darker** = more homogenous / **lighter** = less homogenous) | 2023 data in grey



Readiness: Skills and Competences

Most organisations have adopted skills development as a necessary component of their digital maturity journey.

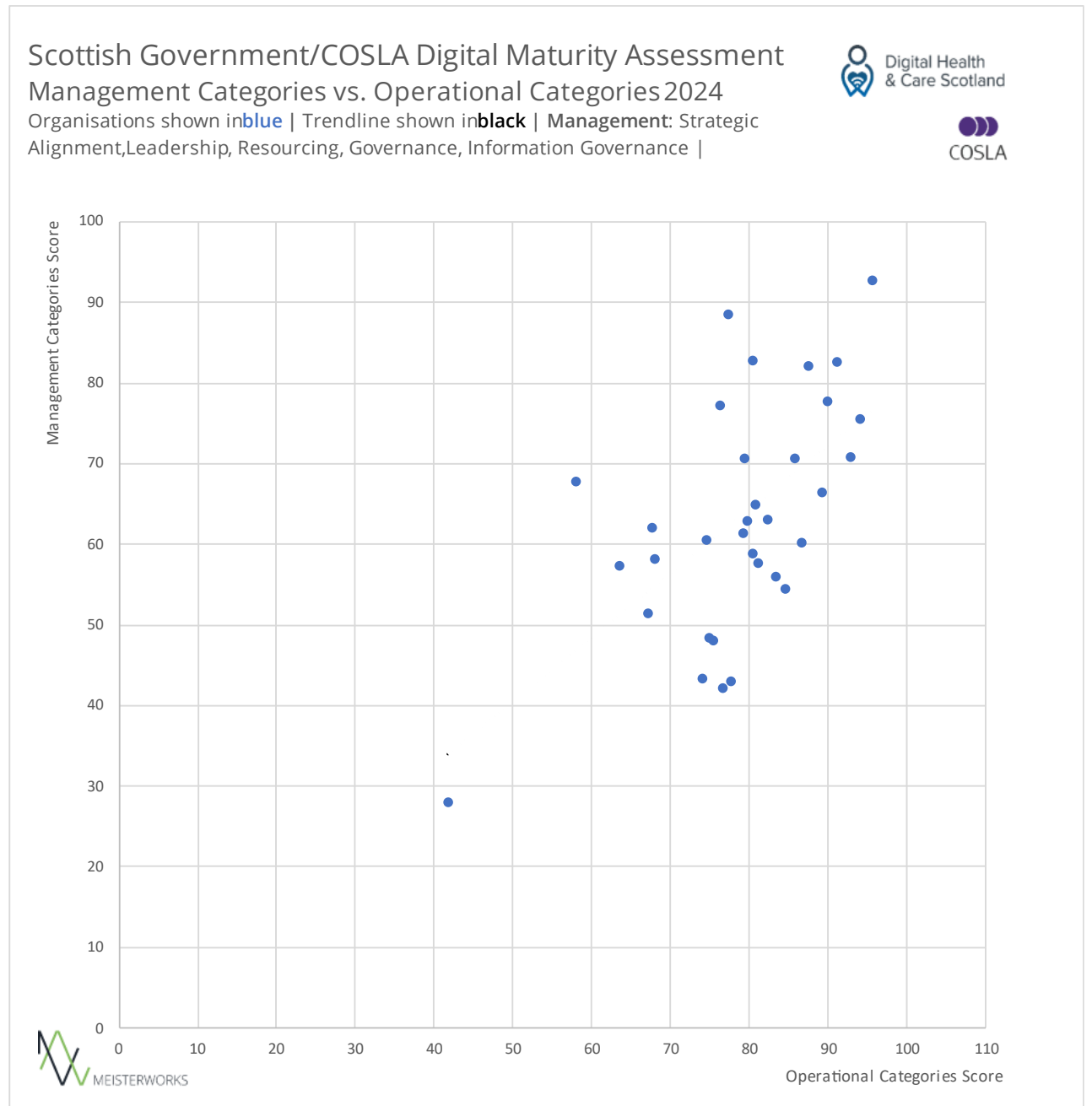
- Most often, topics included deal with information governance and cyber security
- Transformational skills and clinical safety have been secondary so far
- Only a portion of participating organisations recognise that digital skills development is essential



Readiness is one half of the equation

Inclusive Digital Operating Models Are Winning

- Organisations who have embraced digital ways of working outperformed organisations who operate in a less embedded way.
- Key attributes for effective digital management included
 - embracing digital ways of working both amongst leadership and throughout the organisation,
 - practicing mature digital transformation methodologies that are inclusive of stakeholders from across the organisation at every step from planning to execution,
 - ensuring appropriate resourcing for digital projects that includes change management requirements and benefits realisation activities.



Key Takeaways

Although results represent a range of maturity levels, a path towards maturity is beginning to materialise for some Readiness topics

Conclusions

- Readiness more mature than Capabilities
- Strong variance across the health and care landscape
- Information Governance likely first to reach maturity
- Progress is being made on Skills, Sustainability

More Information



www.festivaloftransformation.com



www.digihealthcare.scot/our-work/digital-maturity/



THANK YOU!





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