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# Scottish Government/COSLA Digital Maturity Assessment

Topical Briefing: Integration of Health and Social Care

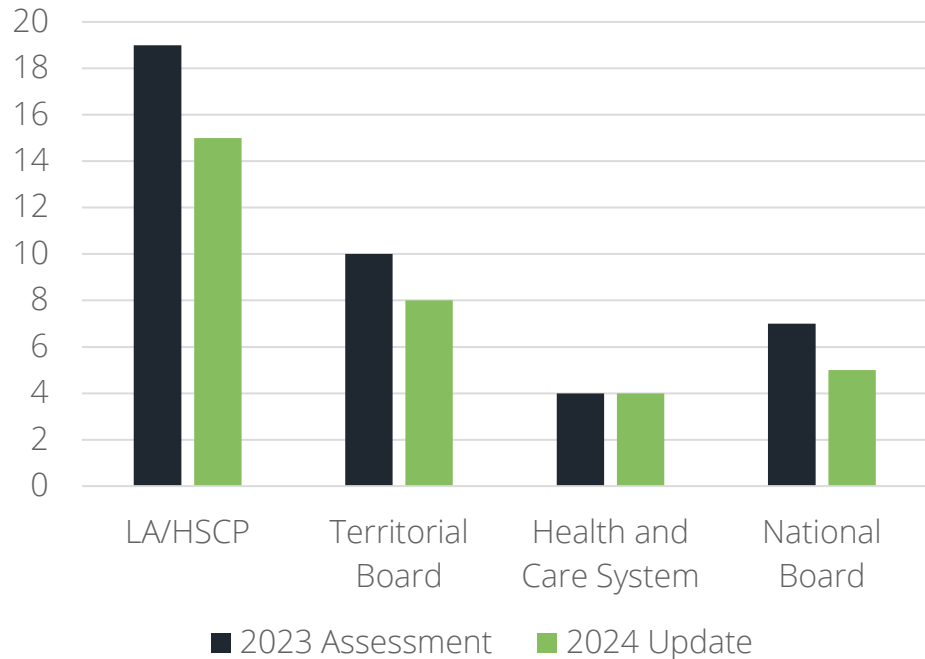


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# Background: SG/COSLA Digital Maturity Assessment

Analysis of 2023-2024 data including question additions on integration (2024 only) and related questions from all organisations participating in the Scottish Government/COSLA Digital Maturity Assessment

## Completed Assessments



## Assessment Overview

- The Scottish Government/COSLA Digital Maturity Assessment is a **standardised management tool for digital transformation**
- Digital maturity measured across more than **400 indicators divided into 20 categories across top level themes "Readiness", "Capabilities" and "Enabling Infrastructure"** against current subject matter expert picture of 'What Good Looks Like'
- Open to organisations across **healthcare and social care**
- **Collaborative completion** across and beyond organisational structures – submission as Health and Care System is encouraged wherever possible



# Background: Integration of Health and Social Care

Questions added to the Scottish Government/COSLA Digital Maturity Assessment on Integration in 2024 in order to capture its manifestation within the scope of digital maturity

## Integration of Health and Social Care



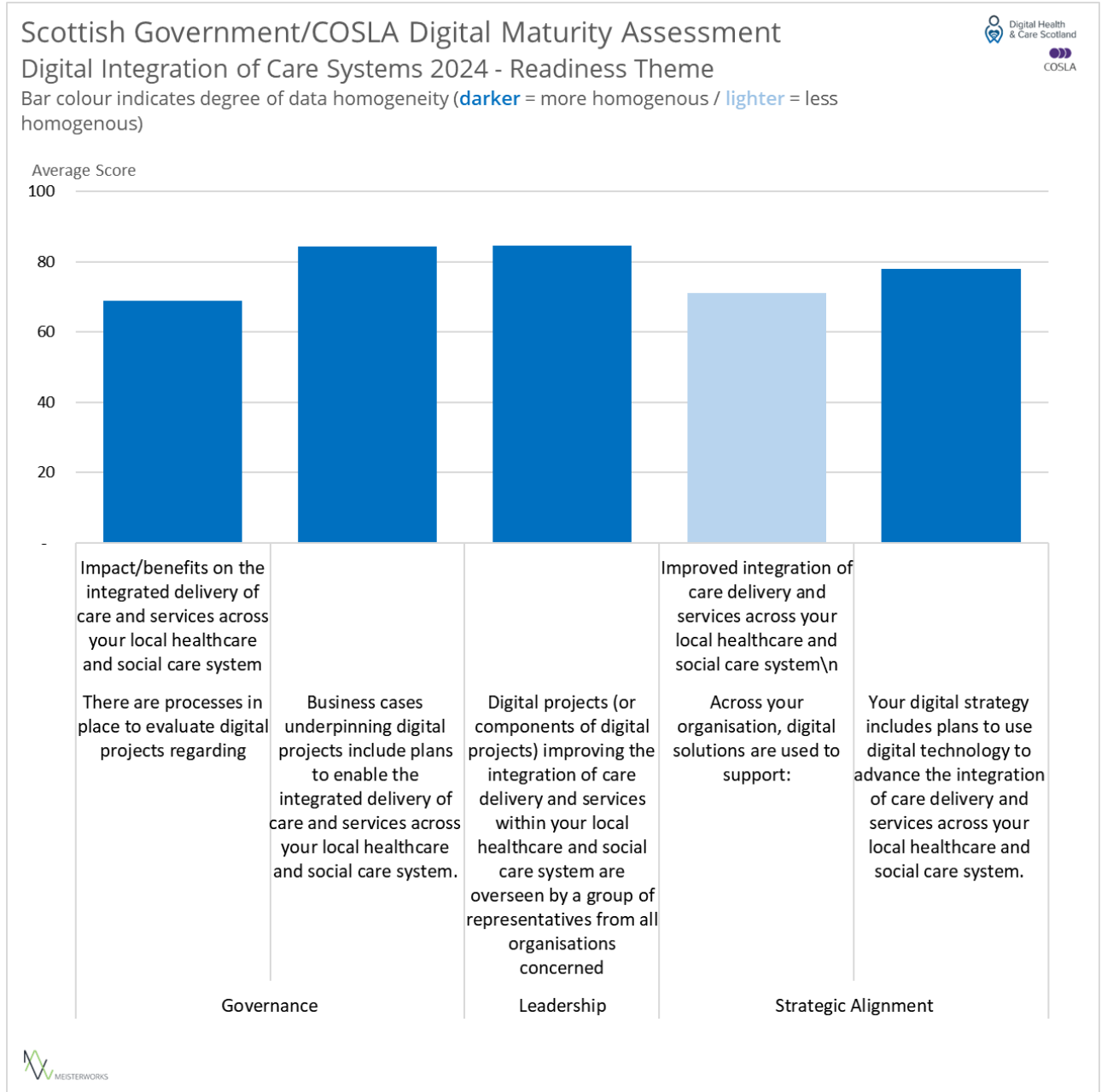
- [\*\*The Public Bodies \(Joint Working\) \(Scotland\) Act 2014\*\*](#)
- Implemented April 2016, brought together health and social care into a single, integrated system.
- Purpose is to transform people's experience of care and the outcomes they experience; better joined-up care, better anticipatory and preventative care and a greater emphasis on community-based care
- A strong digital component is non-negotiable to any reform of health and social care
- Integration-specific questions added in 2024 to help inform both organisational and national progress towards integration, and highlight key issues



# Integration of Health and Social Care - Readiness

Most organisations scored reasonably high in the Readiness sections

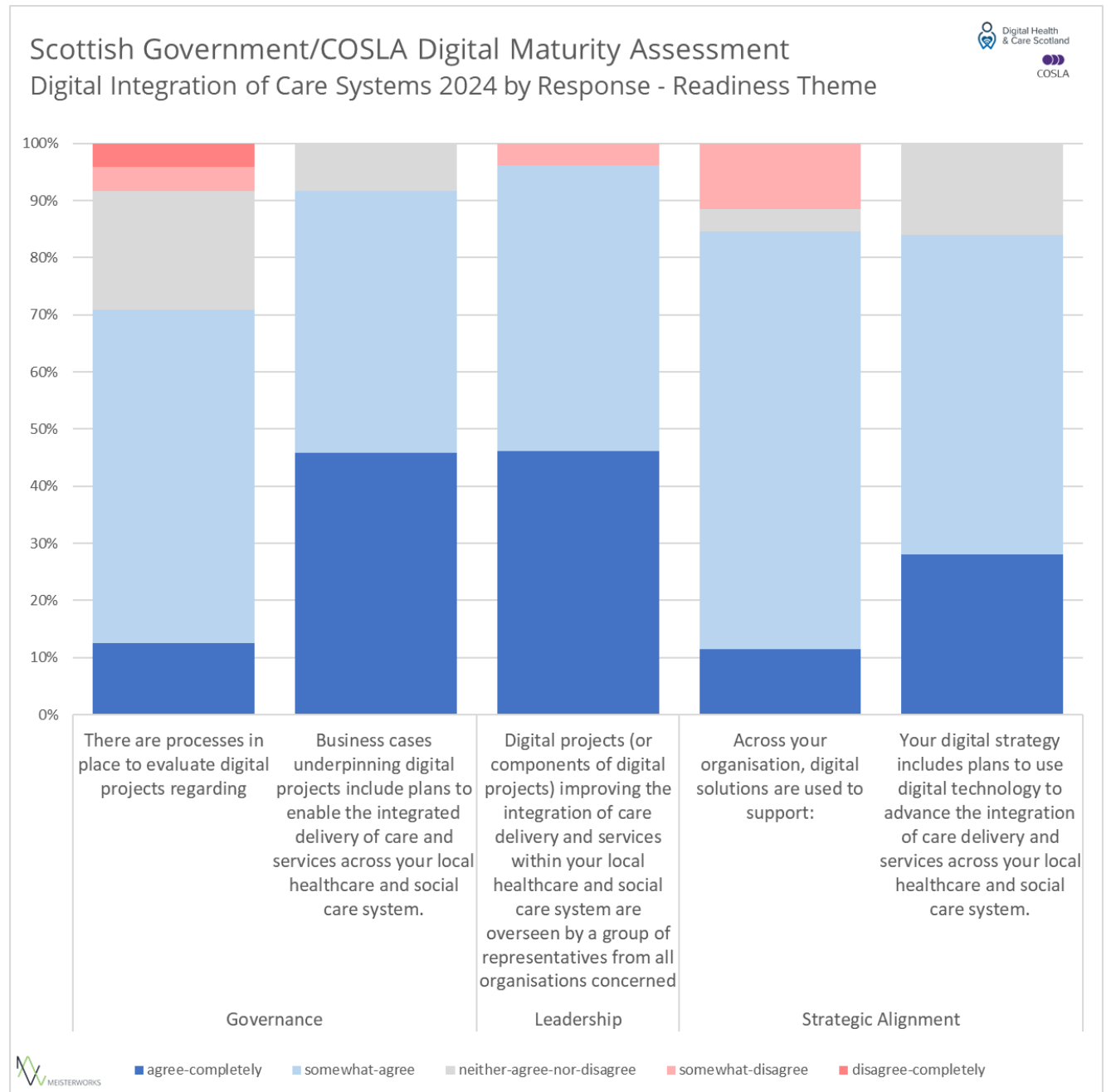
- Assessment confirms that Leadership, Strategy and Governance consistently include local health and social care systems in terms of planning, digital transformation, benefits realisation and operations



# Integration of Health and Social Care - Readiness

Score distribution underlines this homogenous picture

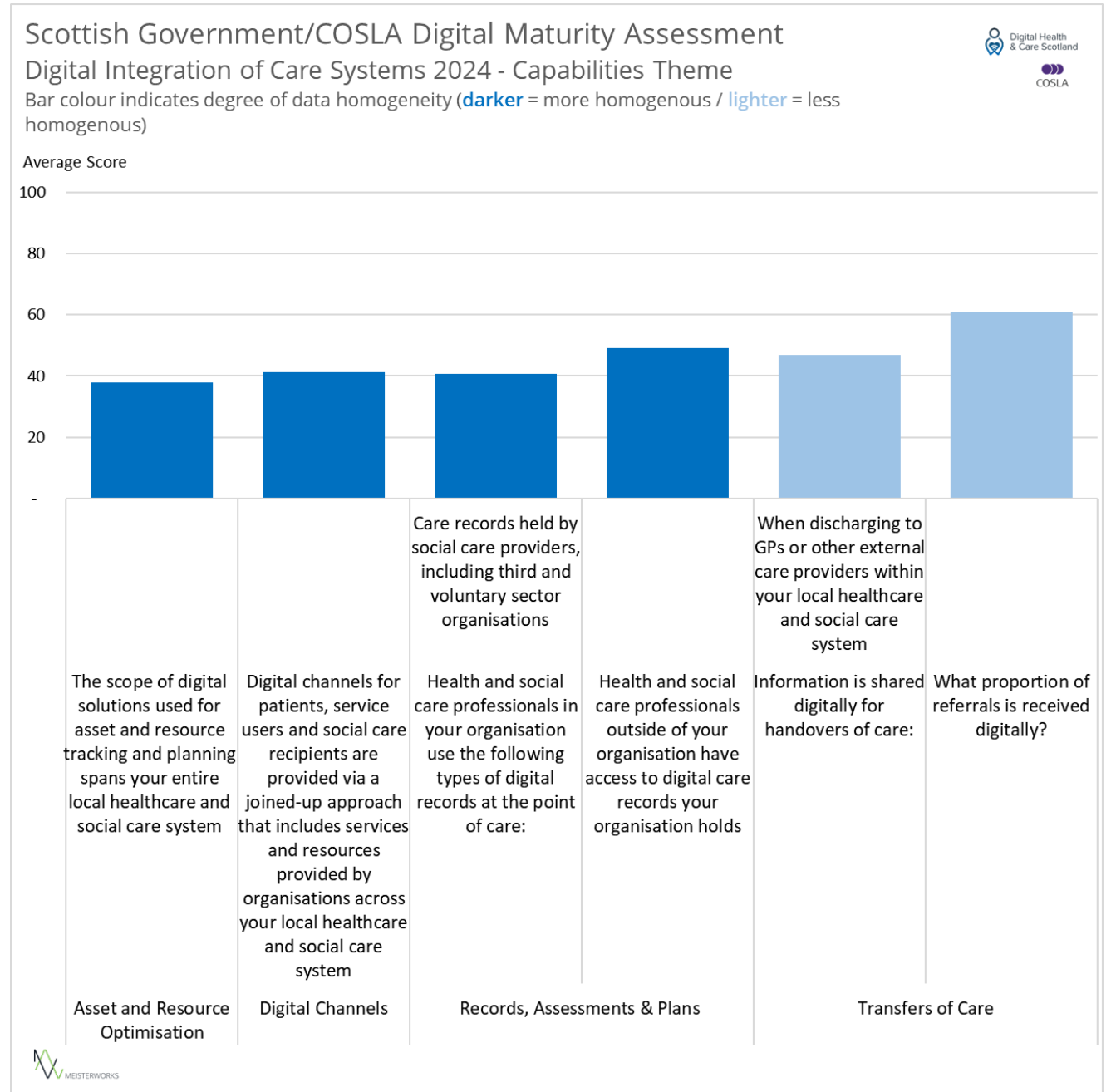
- The vast majority of responses to the integration-themed Readiness questions are either “Agree Completely” (**dark blue**) or “Somewhat Agree” (**light blue**).
- Answer options “Disagree Completely” (**dark red**) and “Somewhat Disagree” (**light red**) occur only infrequently.



# Integration of Health and Social Care - Capabilities

However, capability scores demonstrating digital integration sit at a lower level than suggested by Readiness results

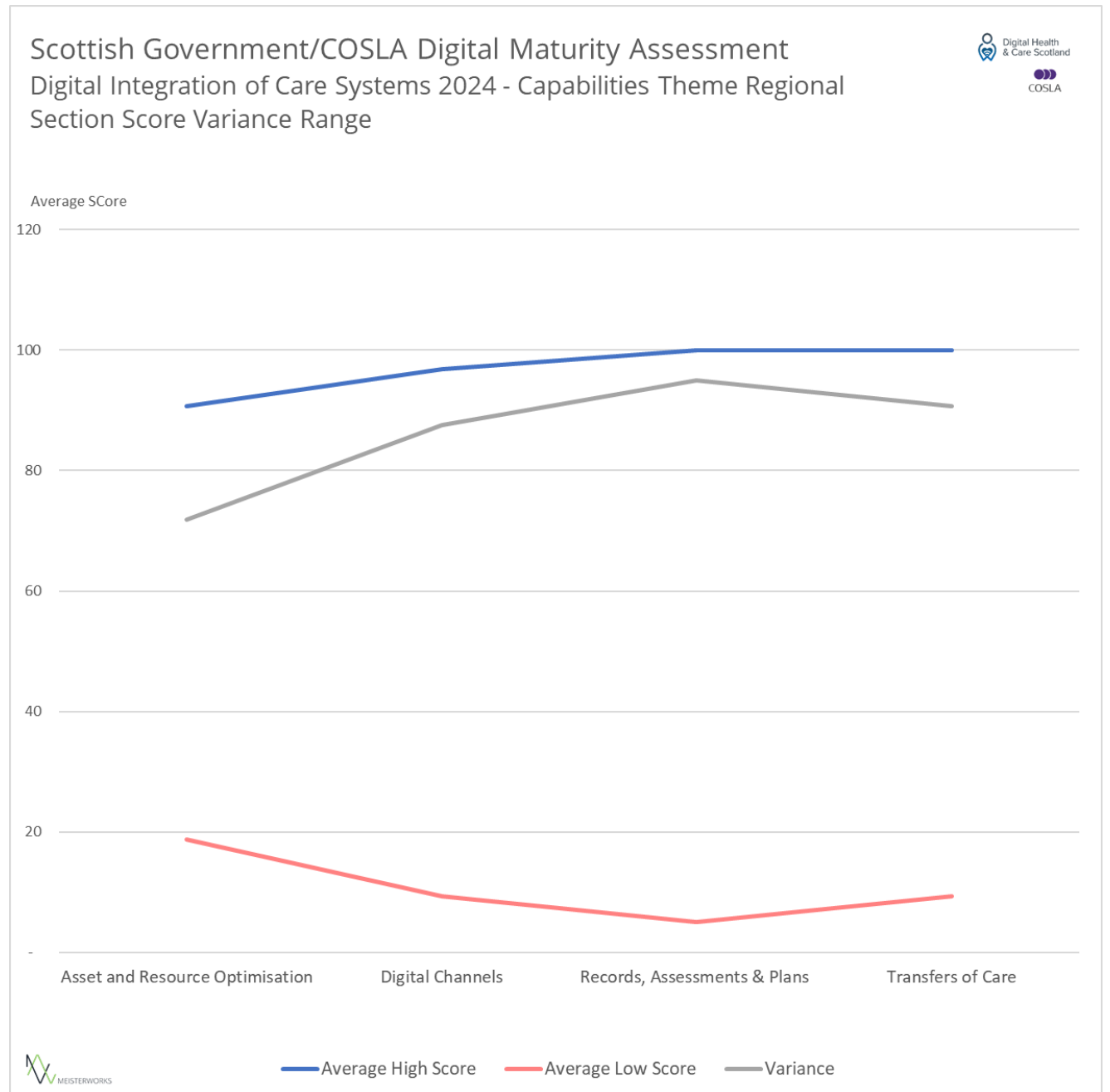
- Basic manifestations of integrated care delivery such as records sharing and handovers of care are not implemented consistently



# Integration of Health and Social Care - Capabilities

How strongly capability scores for organisations within individual regions differ paints a similar picture of a disjointed field

- We expect to see converging levels of digital maturity as local health and care systems integrate
- In Scotland, there is still a vast difference between the lowest-scoring (**red line**) and highest-scoring (**blue line**) organisations within each care system





# Key Takeaways

Integration of health and social care should have digital dimensions, but those are not always a reality.

## Conclusions

- Most believe to have the leadership and policy requirements in place
- However actual integration and collaboration is often not current practice
- Digital capabilities in many regions are at significantly disparate levels, which may limit the digital aspects of integration

*The current data represents the first time questions about the Integration of health and social care in Scotland have been included in the Digital Maturity Assessment*



THANK YOU!





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